

CAROLINA DENTAL CARE
Dr. Spiguzza, Dr. Holly & Dr. Duffy
4004 Bayboro Street
Loris, SC 29569

No Show/Cancellation Policy

This policy has been established to help us serve you better.

It is necessary for us to make appointments in order to see our patients as efficiently as possible. No-shows and late-cancellations cause problems that impact our patients and our practice. When an appointment is made and not kept, it takes an available time slot away from another patient. No-shows and late-cancellations delay the delivery of dental care to other patients.

A "no-show" is missing a scheduled appointment on the same day as an appointment.

A "late-cancellation" is canceling on the same day as an appointment. Leaving a message after hours on voice mail the night before or over the weekend for a Monday appointment is considered a late cancellation.

We understand that situations such as medical emergencies occasionally arise when an appointment cannot be kept and adequate notice is not possible. These situations will be considered on a case by case basis. We reserve the right to not reschedule your appointment.

A charge of **\$25.00** will be assessed for each no-show or late-cancellation of an appointment.

Please understand that insurance companies consider this charge to be entirely the patient's responsibility.

(Print Name)

(Signature)

(Date)